

2023 GRI Report- Statement of Use

The GRI Standards are a voluntary reporting framework used by organizations around the world as a basis for sustainability reporting. The GRI Framework (index and appendix below) serves as a supplemental report to our Corporate Sustainability Report (CSR). We also disclose additional information through the GRI Electric Utility Sector Supplement, providing industry-specific information. Qualitative data and qualitative statements reflect 2022 performance year.

AEP's 2023 CSR along with this index have been prepared in accordance with the GRI Standards as the updated disclosure metrics have been utilized – GRI 2: General Disclosures 2021 and GRI 3: Material Topics 2021.

For more information, please contact:

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| GRI | GRI Data Requests | AEP Response |
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| Indicator | - | • |
| | GRI 2 General Disc | |
| | The Organization and its F | |
| | | American Electric Power Company Inc. 1 Riverside Plaza Columbus, Ohio 43215-2373 614 716-1000 |
| GRI 2-1 | Organizational Details | Regulated States Served: Arkansas, Indiana, Kentucky, Louisiana, Michigan, Ohio, Oklahoma, Tennessee, Texas, Virginia, West Virginia |
| | | AEP Facts 2022 Form 10-K |
| CDL 2.2 | Entities included in the organization's | AEP Businesses |
| GRI 2-2 | sustainability reporting | 2022 Form 10-K PDF pg. 1 |
| GRI 2-3 | Reporting period, frequency and contact point | Annual Reporting Period: This Report covers data from January 1, 2022 – December 31, 2022 *Unless otherwise Stated Contact Points: See contacts stated on page 2 |
| | | Learn More about AEP's Reporting: <u>Strategy and Goals</u> <u>Approach to Sustainability</u> |
| GRI 2-4 | Restatements of information | No Significant Restatements |
| GRI 2-5 | External assurance | Audit Statement Board Statement |
| | Activities and \ | Workers |
| GRI 2-6 | Activities, value chain, and other business relationships | Activities: Electricity Generation, Transmission, and Distribution AEP Businesses Markets Served: Regulated Utilities: Arkansas, Indiana, Kentucky, Louisiana, Michigan, Ohio, Oklahoma, Tennessee, Texas, Virginia, West Virginia Other information: AEP Facts 2022 Form 10-K Supply Chain Management AEP's Supplier Code of Conduct For further supplier information, see appendix 12 |
| GRI 2-7 | Employees | See Appendix 1 *Includes EEO-1 report summary |

| GRI 2-8 | Workers who are not employees | Safety & Health Business to Business | | |
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| | Governan | | | |
| GRI 2-9 | Governance structure and composition | Board Facts & FAQ Board Committees AEP Leadership 2023 Proxy Statement Governance | | |
| GRI 2-10 | Nomination and selection of the highest governance body | 2023 Proxy Statement | | |
| GRI 2-11 | Chair of the highest governance body | Independent Lead Director: Sara Martinez Tucker 2023 Proxy Statement | | |
| GRI 2-12 | Role of the highest governance body in overseeing the management of impacts | 2023 Proxy Statement Board Statement Strategy and Goals | | |
| GRI 2-13 | Delegation of responsibility for managing impacts | Approach to Sustainability Risk Management AEP's Climate Impact Analysis Board Facts & FAQs | | |
| GRI 2-14 | Role of the highest governance body in sustainability reporting | CEO Message Chief Sustainability Officer Message Approach to Sustainability Board Facts & FAQs Board Statement | | |
| GRI 2-15 | Conflicts of interest | AEP's Principles of Corporate Governance | | |
| GRI 2-16 | Communication of critical concerns | AEP's Principles of Business Conduct pg. 16-25 and 54-60 | | |
| GRI 2-17 | Collective knowledge of the highest governance body | | | |
| GRI 2-18 | Evaluation of the performance of the highest governance body | 2023 Proxy Statement 2022 Form 10-K | | |
| GRI 2-19 | Remuneration policies | AEP's Principles of Corporate Governance | | |
| GRI 2-20 | Process to determine remuneration | | | |
| GRI 2-21 | Annual total compensation ratio | | | |
| | Strategy, policies a | - | | |
| GRI 2-22 | Statement on sustainable development strategy | CEO Message Chief Sustainability Officer Message Strategy and Goals Approach to Sustainability AEP's Climate Policy Clean Energy Strategy Pathway to Net Zero | | |

| GRI 2-23 | Policy commitments | Reports and Policies See Appendix 2 (Supplier Expectations) | | | |
|-----------|--|---|--|--|--|
| GRI 2-24 | Embedding policy commitments | AEP's Principles of Business Conduct Risk Management | | | |
| GRI 2-25 | Processes to remediate negative impacts | Environmental Compliance Biodiversity Water Management Waste Management AEP's Principles of Business Conduct | | | |
| GRI 2-26 | Mechanisms for seeking advice and raising concerns | AEP's Principles of Business Conduct pg. 56-59 AEP's Supplier Code of Conduct pg. 5 AEP's Human Rights Policy pg. 5 | | | |
| GRI 2-27 | Compliance with laws and regulations | Economic Impact Political Engagement Political Engagement Policy Environmental Compliance AEP's Principles of Business Conduct AEP's Supplier Code of Conduct AEP's Human Rights Policy | | | |
| GRI 2-28 | Membership associations | Political Engagement Political Engagement Policy Trade Association Climate Lobbying Report | | | |
| | Stakeholder Eng | gagement | | | |
| GRI 2-29 | Approach to stakeholder engagement | Stakeholder Engagement | | | |
| GRI 2-30 | Collective bargaining agreements | <u>Labor Relations</u> <u>AEP's Human Rights Policy</u> pg. 2 | | | |
| | GRI 3 Material T | opics 2021 | | | |
| | Disclosures on ma | terial topics | | | |
| GRI 3-1 | Process to determine material topics | Strategy and Goals | | | |
| GRI 3-2 | List of material topics | Approach to Sustainability | | | |
| GRI 3-3 | Management of material topics | Stakeholder Engagement | | | |
| | GRI 20 | 0 | | | |
| | Economic In | npact | | | |
| GRI 3-3 | Material Topic Management Approach: Economic Impact | See Appendix 3 <u>Economic Impact</u> | | | |
| GRI 201-1 | Direct Economic Value Generated and Distributed | ESG Data Center: Operational & Financial | | | |
| GRI 201-2 | Financial Implications and Other Risks and Opportunities Due to Climate Change | Decarbonization AEP's Climate Impact Analysis | | | |
| GRI 201-3 | Defined Benefit Plan Obligations and Other Retirement Plans | Workforce DevelopmentCaring for Our Workforce | | | |
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| GRI 202-1 | Ratio of Standard Entry Level Wage by Gender Compared to Local Min Wage | See Appendix 4 |
|---|---|--|
| GRI 202-2 | Proportion of Senior Management Hired from the Local Community | See Appendix 5 |
| GRI 203-1 | Infrastructure Investments and Services Supported | Economic Impact Decarbonization Electrification |
| GRI 203-2 | Significant Indirect Economic Impacts | See Appendix 3 <u>Economic Impact</u> <u>ESG Data Center – Operational and Financial</u> |
| GRI 204-1 | Proportion of Spending on Local Suppliers | Supply Chain Management |
| | Ethics and Com | npliance |
| GRI 3-3 GRI 205-1 | Material Topic Management Approach: Ethics and Compliance Operations Assessed for Risks Related to Corruption | - AEP's Anti-Corruption Policy Ethics and Compliance |
| GRI 205-2 | Communication and Training about Anti- Corruption Policies and Procedures | AEP's Principles of Business Conduct |
| GRI 206-1 | Legal Actions for Anti-Competitive Behavior, Anti-trust, and Monopoly Practices | 2022: There were no relevant controversies, no legal actions pending or completed during this reporting period for anti-competitive behavior or violations of anti-trust and monopoly legislation. AEP's Anti-Corruption Policy AEP's Principles of Business Conduct pg. 14-32 |
| GRI 207-1 | Approach to tax | 2022 Form 10-K |
| | GRI 300 | |
| | Materia | |
| GRI 301-1 | Materials Used by Weight or Volume | |
| GRI 301-2 | Recycled Input Materials Used | <u>Waste Management</u> ESG Data Center – Environmental |
| GIII 301 Z | Facility Energy Co. | |
| GRI 302-1 | GRI 302-1 Energy Consumption Within the Organization | Customer Care & Support |
| GRI 302-4 Reduction of Energy Consumption | | ESG Data Center: Operational and Performance > Energy > Facility Energy Performance |
| | Water | |
| GRI 3-3 | Material Topic Management Approach: Water | Water Management |
| GRI 303-1 | Water Withdrawal by Source | ESG Data Center: |
| GRI 303-2 | Water Sources Significantly Affected by Withdrawal of Water | Environment > Water 2022 CDP Water Report |
| GRI 303-3 | Water Recycled and Reused | |

| GRI 3-3 Material Topic Management Approach: Biodiversity Operational Sites Owned, Leased, Managed In, or Adjacent To, Protected Areas and Areas of High Biodiversity Value Outside Protected Areas Significant Impacts of Activities, Products, and Services on Biodiversity Value Outside Protected Areas GRI 304-2 Significant Impacts of Activities, Products, and Services on Biodiversity GRI 304-3 Habitats Protected or Restored GRI 304-4 GRI 304-4 IUCN Red List Species and National Conservation List Species with Habitats in Areas Affected by Operations Emissions GRI 305-1 GRI 305-1 Direct (Scope 1) GHG Emissions GRI 305-2 GRI 305-3 Other Indirect (Scope 2) GHG Emissions GRI 305-3 GRI 305-4 GRI 305-5 GRI 305-7 GRI 305-7 GRI 305-7 Material Topic Management Approach: Emissions Waste GRI 306-1 Material Topic Management Approach: Waste GRI 306-2 Waste Dy Appear and Jos Popular of Pacardous Waste GRI 306-3 GRI 306-4 GRI 306-5 GRI 306-5 Material Topic Management Approach: Waste Management So Data Center: Environment Emissions Explication Esci Data Center: Environment Emissions Decarbonization Esci Data Center: Environment Emissions 2022 CDP Climate Report Waste Management Waste Management AEP's TRI Reports Waste Management ESG Data Center: Environment Emissions 2022 CDP Water Report Explication Explication Explication Explication Explication AEP's TRI Reports Waste Management ESG Data Center: Environment Emissions 2022 CDP Water Report Emissions 2022 CDP Water Report Explication AEP's TRI Reports Waste Management ESG Data Center: Environment > Waste Waste Management ESG Data Center: Emissions 2022 CDP Water Report Environment > Waste Material Topic Management Approach: Waste Management ESG Data Center: Environment > Waste Material Topic Management Approach: Waste Management ESG Data Center: Environment > Waste Material Topic Management Approach: Waste Management ESG Data Center: Environment > Waste Material Topic Management Approach: Waste | Biodiversity | | | | | | |
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| GRI 304-4 IUCN Red List Species and National Conservation List Species with Habitats in Areas Affected by Operations GRI 304-4 Emissions GRI 3-3 Material Topic Management Approach: Emissions GRI 305-1 Direct (Scope 1) GHG Emissions GRI 305-2 Energy Indirect (Scope 2) GHG Emissions GRI 305-3 Other Indirect (Scope 3) GHG Emissions GRI 305-4 GHG Emissions Intensity GRI 305-5 Reduction of GHG Emissions GRI 305-7 Nitrogen Oxides (NOX), Sulfur Oxides (SOX), and Other Significant Air Emissions Waste GRI 3-3 Material Topic Management Approach: Waste GRI 3-3 Waste Discharge by Quality and Destination GRI 306-1 Waste by Type and Disposal Method GRI 306-3 Significant Spills GRI 306-4 Transport of Hazardous Waste GRI 306-5 Water Bodies Affected by Water GRI 306-5 Water Bodies Affected by Water Alega Data Center: Environment End Center: Environment Environment See appendix 9 See appendix 9 See appendix 9 See appendix 9 Decarbonization ESG Data Center: Environment Environment Example (Appendix of Parage 13 49-66) Environment Environment Environment Environment Environment Environment Example (Appendix of Parage 13 49-66) Environment Environment Example (Appendix of Parage 13 49-66) Environment Example (Appendix of Parage 13 49-66) Environment Example (Appendix of Parage 13 49-66) Example (Appendix of Parage 1 | | | See appendix 8 | | | | |
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| GRI 3-3 Emissions GRI 305-1 Direct (Scope 1) GHG Emissions GRI 305-2 Energy Indirect (Scope 2) GHG Emissions GRI 305-3 Other Indirect (Scope 3) GHG Emissions GRI 305-4 GHG Emissions Intensity GRI 305-5 Reduction of GHG Emissions Nitrogen Oxides (NOx), Sulfur Oxides (SOx), and Other Significant Air Emissions Waste GRI 3-3 Material Topic Management Approach: Waste GRI 306-1 Water Discharge by Quality and Destination GRI 306-2 Waste by Type and Disposal Method GRI 306-3 Significant Spills GRI 306-4 Transport of Hazardous Waste GRI 306-5 Water Bodies Affected by Water GRI 306-5 Water Bodies Affected by Water Other Indirect (Scope 1) GHG Emissions ESG Data Center: Environment ESG Data Center: ENVironment 2022 CDP Water Report Waste Management ESG Data Center: Environment > Waste Management ESG Data Center: ENVIRONMENT PROPERTY P | | Emission | ns | | | | |
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| GRI 305-3 Other Indirect (Scope 3) GHG Emissions GRI 305-4 GHG Emissions Intensity GRI 305-5 Reduction of GHG Emissions Nitrogen Oxides (NOx), Sulfur Oxides (SOx), and Other Significant Air Emissions Waste GRI 3-3 Material Topic Management Approach: Waste GRI 306-1 Water Discharge by Quality and Destination GRI 306-2 Waste by Type and Disposal Method GRI 306-3 Significant Spills GRI 306-4 Transport of Hazardous Waste GRI 306-5 Water Bodies Affected by Water GRI 306-5 Water Bodies Affected by Water GRI 306-5 Che Water Report on page 13, 49-66 | GRI 305-1 | Direct (Scope 1) GHG Emissions | Decarbonization | | | | |
| GRI 305-3 Other Indirect (Scope 3) GHG Emissions GRI 305-4 GHG Emissions Intensity GRI 305-5 Reduction of GHG Emissions Nitrogen Oxides (NOx), Sulfur Oxides (SOx), and Other Significant Air Emissions Waste GRI 3-3 Material Topic Management Approach: Waste Waste GRI 306-1 Waste Discharge by Quality and Destination GRI 306-2 Waste by Type and Disposal Method GRI 306-3 Significant Spills GRI 306-4 Transport of Hazardous Waste Water Bodies Affected by Water Water Report of Page 13, 49-66 Penvironment Emissions • Environment • Emissions 2022 CDP Climate Report 2022 CDP Water Report AEP's TRI Reports Waste Management ESG Data Center: • Environment > Waste | GRI 305-2 | Energy Indirect (Scope 2) GHG Emissions | FSC Data Courtous | | | | |
| GRI 305-4 GHG Emissions Intensity GRI 305-5 Reduction of GHG Emissions Nitrogen Oxides (NOx), Sulfur Oxides (SOx), and Other Significant Air Emissions Waste GRI 3-3 Material Topic Management Approach: Waste GRI 306-1 Water Discharge by Quality and Destination Destination GRI 306-2 Waste by Type and Disposal Method GRI 306-3 Significant Spills GRI 306-4 Transport of Hazardous Waste GRI 306-5 Water Bodies Affected by Water Water Bodies Affected by Water OERI 306-5 Water Bodies Affected by Water OERI 306-5 Water Bodies Affected by Water OERI 306-6 Services Affected Services | GRI 305-3 | Other Indirect (Scope 3) GHG Emissions | | | | | |
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| GRI 305-7 (SOx), and Other Significant Air Emissions Waste GRI 3-3 Material Topic Management Approach: Waste GRI 306-1 Water Discharge by Quality and Destination GRI 306-2 Waste by Type and Disposal Method GRI 306-3 Significant Spills GRI 306-4 Transport of Hazardous Waste GRI 306-5 Water Bodies Affected by Water Waste Management AEP's TRI Reports Waste Management ESG Data Center: Environment > Waste ACCION Water Report pg. page 13, 49-66 | GRI 305-5 | Reduction of GHG Emissions | ETHISSIONS | | | | |
| GRI 3-3 Material Topic Management Approach: Waste Waste Management GRI 306-1 Water Discharge by Quality and Destination 2022 CDP Water Report GRI 306-2 Waste by Type and Disposal Method GRI 306-3 Significant Spills Waste Management GRI 306-4 Transport of Hazardous Waste GRI 306-5 Water Bodies Affected by Water GRI 306-5 Water Bodies Affected by Water 2022 CDP Water Report Waste Management ESG Data Center: • Environment > Waste | GRI 305-7 | (SOx), and Other Significant Air | 2022 CDP Climate Report | | | | |
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| GRI 306-3 Significant Spills GRI 306-4 Transport of Hazardous Waste GRI 306-5 Water Bodies Affected by Water GRI 306-5 Water Bodies Affected by Water 2022 CDP Water Report pg. page 13, 49-66 | GRI 306-1 | . , , , , | 2022 CDP Water Report | | | | |
| GRI 306-4 Transport of Hazardous Waste ESG Data Center: • Environment > Waste GRI 306-5 Water Bodies Affected by Water 2022 CDP Water Report pg. page 13, 49-66 | GRI 306-2 | Waste by Type and Disposal Method | AEP's TRI Reports | | | | |
| GRI 306-4 Transport of Hazardous Waste • Environment > Waste GRI 306-5 Water Bodies Affected by Water 2022 CDP Water Report ng. page 13, 49-66 | GRI 306-3 | Significant Spills | | | | | |
| 1-RI 3U6-5 1 /U7/1 W/3TAY RANAYT NO N3GA 13 /U4-66 | GRI 306-4 | Transport of Hazardous Waste | | | | | |
| Discharges ana/or nation | GRI 306-5 | Water Bodies Affected by Water Discharges and/or Runoff | 2022 CDP Water Report pg. page 13, 49-66 | | | | |
| GRI 400 | | GRI 400 | 0 | | | | |
| Employment: Benefits and Health & Safety | | | | | | | |
| Safety & Health | | | - | | | | |
| GRI 3-3 Material Topic Management Approach: Workforce Development | GRI 3-3 | | | | | | |
| Benefits and Health and Safety • Caring for Our Workforce | | benefits and health and safety | Caring for Our Workforce | | | | |

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| GRI 401-1 | New Employee Hires and Employee Turnover | See Appendix 10 People | | |
| GRI 401-2 | Benefits Provided to Full-Time Employees that are Not Provided to Temporary or Part-Time Employees | Workforce Development • Caring for Our Workforce | | |
| GRI 401-3 | Parental Leave | See Appendix 11 | | |
| GRI 402-1 | Minimum Notice periods regarding Operational Changes | AEP's Climate Impact Analysis Pg. 74 AEP Community Transition Website | | |
| GRI 403-1 | Workers Representation in Formal Joint Management "Worker Health and Safety Committees | | | |
| GRI 403-2 | Types of Injury and Rates of Injury, Occupational Diseases, Lost Days, and Absenteeism, and Number of Work- Related Fatalities | Safety & Health ESG Data Center: | | |
| GRI 403-3 | Workers with High Incidence or High Risk of Diseases Related to their Occupation | Social > Safety & Health | | |
| GRI 403-4 | Health and Safety Topics Covered in Formal Agreements with Trade Unions | | | |
| | Workforce Deve | elopment | | |
| GRI 3-3 | Material Topic Management Approach: Workforce Development | <u>People</u> | | |
| GRI 404-1 | Average Hours of Training Per Year Per Employee | ESG Data Center:Social > Workforce > Employee Development | | |
| GRI 404-2 | Programs for Upgrading Employee Skills and Transition Assistance Programs | Section Community Support | | |
| GRI 404-3 | Percentage of Employees Receiving Regular Performance and Career Development Reviews | AEP's Climate Impact Analysis Pg. 74 AEP Community Transition Website Environment and Social Justice Policy | | |
| | Diversity and I | nclusion | | |
| GRI 3-3 | Material Topic Management Approach: Diversity and Inclusion | Diversity Equity and Inclusion AEP Leadership | | |
| GRI 405-1 | Diversity of Governance Bodies and Employees | Board of Directors ESG Data Center: Governance Social > Workforce > Employee Development | | |
| GRI 405-2 | Ratio of Basic Salary and Remuneration of Women to Men | See Appendix 12 | | |
| GRI 406-1 | Incidents of Discrimination and Corrective Actions Taken | See Appendix 13 | | |
| | Labor Practices & D | Decent work | | |
| GRI 3-3 | Material Topic Management Approach: Labor Practices and Decent Work | AEP's Human Rights Policy Labor Relations | | |
| • | | | | |

| GRI 407-1 | Operations and Suppliers in which the Right to Freedom of Association and Collective Bargaining may be at Risk | Supplier Code of Conduct | | |
|------------------|--|---|--|--|
| GRI 3-3 | Material Topic Management Approach: Security Practices | Enterprise Security Safety & Health - Workplace Safety and Security | | |
| | Human Rig | ghts | | |
| 3-3 | Material Topic Management Approach: Human Rights | AEP's Human Rights Policy | | |
| GRI 410-1 | Security Personnel Trained in Human Rights Policies or Procedures | Supplier Code of Conduct Ethics & Compliance | | |
| GRI 412-1 | Operations That Have Been Subject to Human Rights Reviews or Impact Assessments | Enterprise security Culture of Engagement AEP's Principles of Business Conduct | | |
| GRI 412-2 | Employee Training on Human Rights Policies or Procedures | ALF 3 Filliciples of Business Conduct | | |
| | Community I | mpacts | | |
| GRI 3-3 | Material Topic Management Approach: Community Impact | Social AEP's Climate Impact Analysis Pg. 74 | | |
| GRI 413-1 | Operations with Local Community Engagement, Impact Assessments, and Development Programs | AEP Community Transition Website Environment and Social Justice Policy 2022 CDP Water Report pg. 29 and 32-48 | | |
| GRI 413-2 | Operations with Significant Actual and Potential Negative Impacts on Local Communities | ESG Data Center: ■ Social > Community Impact | | |
| GRI 415-1 | Political Contribution | Political Engagement Political Engagement Policy Trade Association Climate Lobbying Report | | |
| | Customer Pi | rivacy | | |
| | Material Topic Management Approach: Customer Privacy | AEP has not had substantiated complaints concerning breaches, nor experienced incidents of loss, regarding customer or consumer data resulting from a cyber incident within our network in 2022. AEP continues to work with our | | |
| GRI 418-1 | Substantiated Complaints Concerning Breaches of Customer Privacy and Losses of Customer Data | third-party vendors to ensure that best practices around data protection are performed. Enterprise Security Risk Management AEP Customer Privacy Policy | | |
| | Electric Utility Secto | or Disclosures | | |
| GRI EU1 | Installed Capacity | ESG Data Center: | | |
| GRI EU2 | Net Energy Output | Operational and Financial > Energy | | |
| GRI EU3 | Number of Customer Accounts | ESG Data Center:Operational and Financial > Customer | | |
| GRI EU4 | Length of Electrical Lines | ESG Data Center: | | |
| EU-MA EU- DMA | Aspect Availability and Reliability | Operational and Financial > Grid Reliability | | |

| | | Strategy and Goals | | | | |
|------------------|--|---|--|--|--|--|
| CDI ELL 10 | Planned Capacity | Decarbonization | | | | |
| GRI EU 10 | Figure Capacity | Clean Energy StrategyPathway to Net Zero | | | | |
| | | AEP's Climate Impact Analysis | | | | |
| EU-MA EU- | | Decarbonization | | | | |
| DMA | Aspect: Research and Development | Electrification | | | | |
| 2 | | Just Transition | | | | |
| | | Environmental, Social Justice | | | | |
| EU-MA EU- | | AEP's Climate Impact Analysis Pg. 74 | | | | |
| DMA | Aspect: Plant Decommissioning | Cook Nuclear Plant | | | | |
| | | AEP Community Transition Website | | | | |
| | | Environment and Social Justice Policy | | | | |
| GRI EU 11 | Average Generation Efficiency | See Appendix 14 | | | | |
| GRI EU 12 | Total Distribution and Transmission Losses | See Appendix 15 | | | | |
| GRI EU 13 | Biodiversity Offset Habitats | Biodiversity | | | | |
| GNI LO 13 | Blodiversity Offset Habitats | See appendix 6 and 9 | | | | |
| GRI EU 15 | Employees Eligible to Retire | ESG Data Center: | | | | |
| 0 20 23 | Employees Englishe to Nethe | Social & Workforce | | | | |
| GRI EU 18 | Contractor H&S Training | Safety & Health | | | | |
| GRI EU 22 | Population Displacement and Compensation | See Appendix 16 | | | | |
| GRI EU 25 | Public Injuries and Fatalities | ESG Data Center: | | | | |
| | | Social > Safety & Health | | | | |
| EU-MA EU- DMA | Aspect: Demand-Side Management | Customer Care & Support | | | | |
| EU-MA EU- | Aspect: Disaster/Emergency Planning | Enterprise Security | | | | |
| DMA | and Response | Risk Management | | | | |
| | | Cook Nuclear Plant | | | | |
| EU-MA EU- | Aspect: Access | Customer Care & Support | | | | |
| DMA | | Economic Impact | | | | |
| GRI EU 26 | Unserved Population | ESG Data Center: ■ Social > Customer | | | | |
| | | ESG Data Center: | | | | |
| GRI EU 27 | Disconnections for Non-Payment | Operational and Financial > Customer > | | | | |
| | 3, | Customer Disconnects | | | | |
| GRI EU 28 | Power Outage Frequency | ESG Data Center: | | | | |
| GRI EU 29 | Average Power Outage Duration | Operational and Financial > Grid Reliability | | | | |
| GRI EU 30 | Average Plant Availability Factor | - Sperational and imandial > One hendblirty | | | | |
| EU-MA EU- | Aspect: Provision of Information | See Appendix 17 | | | | |
| DMA | | See Appendix 17 | | | | |

2023 GRI Report Appendix

Appendix 1: GRI 2-7 Information on Employees and Other Workers

| Reg/Temp | Full/Part | Male | Female | Total |
|--|-----------|--------|--------|--------|
| Regular | Full-time | 13,459 | 3,431 | 16,890 |
| Regular | Part-time | 3 | 14 | 17 |
| Temporary Employee (Not Contractor) | Full-time | 41 | 9 | 50 |
| Temporary Employee (Not Contractor) | Part-time | 16 | 1 | 17 |
| Totals | / | 13,519 | 3,455 | 16,974 |

^{*} Note: Because of the types of jobs AEP hires for, we have generally found it to be more effective and efficient to fill full-time positions to accomplish the work we are trying to achieve.

2022 EEO-1 Report (draft summary data):

| | | | | | Number of | Employ | ees (Report | employ | ees in o | nly one cate | gory) | | | | |
|--|---------------------------------|-----------|--------|---------------------------------|---|--------|---|----------------------------|----------|---------------------------------|---|-------|---|----------------------------|--------------|
| | Race/Ethnicity | | | | | | | | | | | | | | |
| | Hispanic or Latino Not-Hispanic | | | | | | | anic or Latino | | | | | | | |
| | mapanic | or Latino | | Male | | | | | | Femal | е | | | Total | |
| Job Categories | Male | Female | White | Black or African American | Native Hawaiian or Other Pacific Islander | Asian | American Indian or Alaska Native | Two or more races | White | Black or African American | Native Hawaiian or Other Pacific Islander | Asian | American Indian or Alaska Native | Two or more races | Col A - N |
| Executive/Senior Level Officials and | (A) | (B) | (C) | (D) | (E) | (F) | (G) | (H) | (1) | (J) | (K) | (L) | (M) | (N) | |
| Managers (1.1) | 7 | 2 | 160 | 6 | 0 | 6 | 1 | 1 | 47 | 2 | 0 | 2 | 1 | 1 | 236 |
| First/Mid Level Officials and Managers (1.2) | 141 | 20 | 2,232 | 86 | 1 | 44 | 36 | 32 | 456 | 41 | 0 | 21 | 5 | 11 | 3,126 |
| Professionals (2) | 286 | 108 | 3,324 | 223 | 2 | 217 | 42 | 77 | 1,228 | 172 | 1 | 100 | 28 | 35 | 5,843 |
| Technicians (3) | 122 | 10 | 1,077 | 50 | 2 | 15 | 22 | 21 | 84 | 12 | 0 | 1 | 5 | 1 | 1,422 |
| Sales Workers (4) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Administrative Support Workers (5) | 12 | 101 | 118 | 29 | 0 | 2 | 4 | 10 | 586 | 164 | 1 | 8 | 19 | 18 | 1,072 |
| Craft Workers (6) | 545 | 7 | 3,623 | 150 | 2 | 1 | 105 | 58 | 100 | 12 | 0 | 0 | 0 | 0 | 4,603 |
| Operatives (7) | 98 | 5 | 361 | 20 | 1 | 2 | 12 | 7 | 16 | 2 | 0 | 0 | 0 | 0 | 524 |
| Laborers and Helpers (8) | 0 | 0 | 18 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 19 |
| Service Workers (9) | 1 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 0 | 0 | 0 | 9 |
| Total Employees (10) | 1,212 | 253 | 10,916 | 565 | 8 | 287 | 222 | 206 | 2,522 | 405 | 2 | 132 | 58 | 66 | 16,854 |

Notes:

1. 2022 EEO-1 data is preliminary and as of Dec. 31, 2022

Appendix 2: GRI 2-24 Embedding Policy Commitments

Supplier Commitments:

AEP has general contract language requiring adherence to all laws and regulations in its standard terms and conditions. In addition, contracts for all major construction contractors supporting Transmission projects and Generation projects include a Contractor Environmental Requirements Document (CERD) to which the contractor must adhere. Distribution Procurement is including the CERD in all new applicable construction

contracts. This document is a supplement to AEP's standard terms and conditions. Transmission contractors are also required to view an environmental orientation video ahead of working on a project site and annually thereafter. Based on the type of work performed, some contractors and consultants must also undergo an assessment of their environmental skills, experience and qualifications before approved to perform environmental-related scope. For contracts supporting projects and other Generation work, contractors are also required under the CERD to participate in a site-specific Environmental Work Compliance Assessment at the project or facility level.

Appendix 3: GRI 201-1 Direct Economic Value Generated and Distributed and GRI 203-2 Significant Indirect Economic Impacts

AEP's employment presence within the United States creates economic impact within the various regions. AEP had 17,004 employees as of December 31, 2022. AEP's operations created or supported an additional 20,024 indirect jobs and 20,407 induced jobs. The total employment impact of AEP is 57,435 employees. These jobs were accompanied by \$5,892 million dollars labor income and through AEP activities had a gross regional product impact of \$17,112 million dollars.

| AEP Economic Impacts | | | | | | | | | | |
|----------------------|--|-----------------|------------------|------------------|--|--|--|--|--|--|
| Impact | Employment Labor Income Value Added Output | | | | | | | | | |
| Direct | 17,004 | \$2,703,634,191 | \$9,285,445,766 | \$22,310,397,780 | | | | | | |
| Indirect | 20,024 | \$2,185,081,957 | \$5,974,980,282 | \$13,083,073,792 | | | | | | |
| Induced | 20,407 | \$1,002,862,008 | \$1,851,082,565 | \$3,304,528,735 | | | | | | |
| Total | 57,435 | \$5,891,578,156 | \$17,111,508,612 | \$38,698,000,306 | | | | | | |

Appendix 4: GRI 202-1 Ratio of Standard Entry Level Wage by Gender Compared to Local Minimum Wage

| | | Female | | Male | | |
|---------------|--------------------|--------------------|---------|--------------------|---------|--|
| State | Minimum Wage- 2020 | Starting Rate 2022 | Percent | Starting Rate 2022 | Percent | |
| Arkansas | \$11.00 | \$23.25 | 211% | \$22.33 | 203% | |
| Indiana | \$7.25 | \$15.75 | 217% | \$15.75 | 217% | |
| Kentucky | \$7.25 | \$18.27 | 252% | \$17.24 | 238% | |
| Louisiana | \$7.25 | \$15.75 | 217% | \$16.25 | 224% | |
| Michigan | \$9.87 | \$23.56 | 239% | \$21.72 | 220% | |
| Ohio | \$9.30 | \$15 | 161% | \$13.00 | 140% | |
| Oklahoma | \$7.25 | \$16.07 | 222% | \$16.75 | 231% | |
| Tennessee | \$7.25 | - | - | \$23.55 | 325% | |
| Texas | \$7.25 | \$15.75 | 217% | \$18.34 | 253% | |
| Virginia | \$11.00 | \$20.61 | 187% | \$17.76 | 161% | |
| West Virginia | \$8.75 | \$11.57 | 132% | \$11.21 | 128% | |

^{*}These numbers are based on a range of the ratios of the paid wage to the minimum wage. Range of ratios of standard entry level wage by gender compared to local minimum wage at significant locations of operation.

Appendix 5: GRI 202-2 <u>Proportion of Senior Management Hired from the Local</u> Community

At AEP, our focus is to drive an Integrated Talent Management Model in support of business needs today and for the future. Part of that is a disciplined, defined approach in the development of future leaders. The objective of AEP is to ensure robust succession plans and readiness for executive positions. In most cases, we promote executive talent from within the organization and while that is our goal, there are positions and skills that necessitate expanding our reach beyond AEP and our service territories. In, 2022, three company executives were selected from outside of the organization and service territory:

- Senior Vice President, Chief Financial Officer
- Vice President Infrastructure, Operations & Support
- Vice President, Talent Management

*Local is defined as the AEP service territory, which includes portions of 11 states and senior management/executive includes Vice President, Senior Vice President, Executive Vice President and Operating Company Presidents

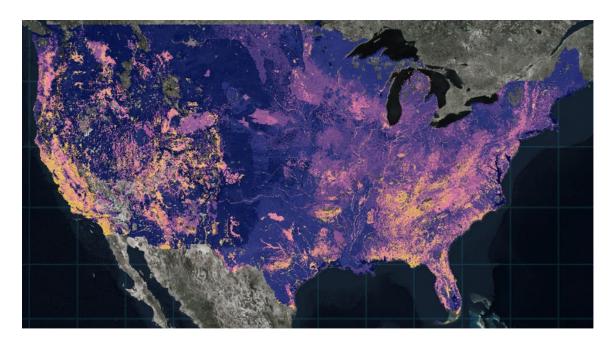
Appendix 6: GRI 304-1 Operational Sites Owned, Leased, Managed in, or Adjacent to, Protected Areas and Areas of High Biodiversity Value Outside Protected Areas

AEP owns or manages the land around its power generating and transmission facilities. This includes power plant sites, office buildings, substations, transmission and distribution lines, as well as coal fields yet to be mined, lands that have been mined, residential structures, river access and various other sites.

Land owned near the power plants directly supports the generation of electricity, serves as a buffer to these operations, and is often leased for agriculture. AEP also operates electric transmission and distribution lines throughout its service territories in Arkansas, Indiana, Kentucky, Louisiana, Michigan, Ohio, Oklahoma, Tennessee, Texas, West Virginia, and Virginia. Of AEP's nearly 40,000-mile transmission network, less than 3% traverse federal or state lands. While many of the properties through which these lines cross have no special designation, some of them are protected for their ecological value.

As we build and maintain new and existing infrastructure, we are mindful of the potential impacts we may have on wildlife and ecosystems. This includes species protected under the Endangered Species Act and other legislation. We remain committed to following all federal, state and local environmental regulations and practicing environmental stewardship where possible when siting, constructing and operating our assets.

When assessing properties for areas of high biodiversity, we utilize several sources of information. These include the NatureServe Map of Biodiversity Importance, which uses outputs from habitat suitability models of the most imperiled species in the lower 48 United States. The inputs include habitat models for species listed as endangered or threatened under the Endangered Species Act or those that have been identified by NatureServe as critically imperiled (Global Conservation Status of "G1") or imperiled ("G2"). An example map is provided below. Areas of high biodiversity are indicated by yellow and orange, while lower biodiversity is indicated by dark purple and blue.



When assessing government lands for new installations, we define protected or areas of high biodiversity as National Wildlife Refuges, National Forest, National Parks, National Grasslands, Bureau of Land Management, National Recreational Lands, National Monuments, National Register of Historic Places, National Cemeteries, National Scenic Rivers, U.S. military installations with aircraft, State Forests, State Parks, State Nature Preserves, State Wildlife Management Areas and State Scenic Rivers.

Some company properties are located near or adjacent to protected areas or areas of high biodiversity value. These areas are designed, regulated or managed to achieve specific conservation objectives, are recognized for important biodiversity features, are a priority for conservation, or have been identified as areas of high biodiversity value.

When environmentally sensitive areas are encountered, we utilize a variety of practices. Our first response is to avoid the areas, minimize any unavoidable impacts, and to mitigate those impacts that do occur. One way we are addressing environmental and biodiversity impacts is by working with the U.S. Fish & Wildlife Service (USFWS) in an effort to obtain an Incidental Take Permit (ITP), which allows for limited and unintentional take of certain endangered or threatened species during the construction of transmission projects. We have also voluntarily adopted a system-wide Avian Protection Plan to mitigate avian mortality, bird-related power outages, and other risks associated with bird interactions with our assets. In addition, we participate in a variety of research projects through the Electric Power Research Institute to help us learn about protecting biodiversity. For more information about how we operate in protected areas or areas of high biodiversity, please refer to the biodiversity section of our Corporate Sustainability Report.

Source Information - AEP Hydro Operations data; AEP Real Estate Asset Management data; ArcGIS and Esri mapping tools; NatureServe and state Natural Heritage Programs (The Map of Biodiversity Importance [esri.com]); USGS PAD-US maps (https://www.usgs.gov/core-science-systems/science-analytics-and-synthesis/gap/data-tools); IUCN-USGS "protected areas" definitions; WERS staff records (power plant sites, T&D line routes); National Forest maps; federal threatened and endangered species lists and habitat listings; 2023 Corporate Sustainability Report.

Appendix 7: <u>GRI 304-2 Significant Impacts of Activities, Products, and Services on</u> Biodiversity

<u>Impacts of Power Plant and Transmission Line Construction</u>

The construction of pollution control equipment and associated landfills at power plant sites can result in the loss of wetland and riparian areas. The construction of new transmission lines can have similar impacts. However, these losses are permitted under the Corps of Engineers' 404 program and mitigated by the company, often on a two to one, three to one or higher basis.

With the magnitude of our construction activities, it is conceivable that we will encounter, or potentially have an impact on a range of species. Impacts to endangered species habitat are avoided, but if they must occur, they are mitigated through in lieu fees to regulatory agencies, the conservation of mitigation habitat, or habitat conservation through Habitat Conservation Plans, as administered by the U.S. Fish and Wildlife Service.

In 2019, we received an Incidental Take Permit (ITP) and began implementing an approved HCP across portions of three states for the American burying beetle (ABB). At the time the ITP was issued in 2019, the ABB was listed as endangered; however, in 2020 the listing was downgraded to threatened. Even amid ongoing litigation with the downgrade of the ABB, AEP remains committed to the continued use of the 30-year ITP/HCP, which allows the use of pre-approved practices through a regional, programmatic approach to minimize impacts to the beetle and its habitat and to encourage its recovery. The HCP covers portions of Arkansas, Oklahoma and northern Texas where we currently have operations or the potential for future development.

In August 2021, AEP was awarded a federal grant from the U.S. Fish and Wildlife Service's Cooperative Endangered Species Conservation Fund to support the development of our multi-species HCP that will apply to our entire transmission system for 30 years. This HCP is important because it will not only protect the covered species but will also generate cost and time savings for AEP and our customers.

Administered by the USFWS, the HCP will enable transmission construction activities that could impact listed species, such as the Indiana bat, to proceed without case-by-case agency consultation, if the practices and mitigation methods described in the plan are followed. The plan will cover construction activities in our 11 regulated states.

This HCP is notably the largest effort to date of its kind that focuses on industry best practices and defines actions needed to fulfill the requirements of the Endangered Species Act. We are also working closely with wildlife protection agencies in each of our states to ensure the HCP is consistent with their goals and regulations and covers the species affected by our work.

<u>Hydroelectric Generation</u>

AEP operates several hydroelectric projects that are adjacent to or contain areas of high biodiversity. The potential impacts of these facilities include alteration of stream and wetland areas by inundation, fluctuation of river flows and reservoir levels, blockage of upstream and downstream fish movement, and turbine-induced mortality. The alteration of river and stream flow regimes as a result of dam operation can make otherwise suitable riverine habitat unfit for aquatic invertebrates, fish, amphibians, and other riparian-dependent species. Fluctuating stream flows and water levels can also reduce the area suitable for fish spawning and can subject fish eggs to dehydration.

The blockage of both upstream and downstream fish movement by dams, diversion structures, turbines, spillways, and waterways can affect fish populations. Organisms passing over dam spillways or through hydroelectric turbines can be injured by strikes or impacts with solid objects, rapid pressure changes, abrasion with rough structures and the shearing effects of turbulent water. In addition, fish that passthrough trash racks

and into turbines become susceptible to turbine-induced mortality.

Migrating fish may be prevented from moving upstream if their passage is blocked by the dams. AEP operates the Niagara and Smith Mountain hydroelectric projects on the Roanoke River, which contains the Roanoke Logperch, a federally endangered fish species. The dams restrict the movements of these fish, potentially isolating the populations and preventing genetic mixing.

While there are many potential hydroelectric environmental impacts, all of these are assessed and if necessary, mitigated during the FERC licensing process. Every AEP hydroelectric project has successfully completed this process.

Impacts of Wind Generation

AEP owns and operates wind facilities that have the potential to impact large raptors, such as golden eagles, and smaller birds, while migrating in large flocks. To avoid avian-bird interactions, turbine design and wind farm siting have taken avian issues into consideration very early in the process. In recent years, bats have come to the wind industry's attention and studies to grasp the dimension of this issue continue. Because of deaths of endangered bats, some wind farms must curtail operations when bats are active.

Cooling Water Intake (Impingement and Entrainment) Impacts on Biodiversity

At AEP's generating facilities that utilize a once-through cooling water heat transfer system, large quantities of water are withdrawn from large rivers, man-made impoundments, or (in the case of D.C. Cook Plant), from adjacent Lake Michigan. The potential impacts on local biodiversity are impingement (fish irreversibly contacted upon intake screens) and entrainment (the passage of small fish and fish eggs through the condenser cooling system. Section 316(b) of the Clean Water Act requires that the placement and operation of cooling water intake systems meet Best Technology Available for minimizing adverse environmental impact (often interpreted to be synonymous with the most cost-effective means of minimizing fish entrainment and impingement).

As an outcome of the final 316(b) and other rulemakings, AEP has closed several once-through cooled facilities and may be required to retrofit improved fish protection equipment at the remaining once-through cooled facilities. Such changes will lower the rates of impingement and/or entrainment of vulnerable fish species.

Climate Change

AEP minimizes the impacts of its operations on the environment; however, the company also recognizes that some impacts may arise that do not have a direct remedy. Of particular note, and in a much larger and more general sense, the company recognizes its possible contribution to global climate change and its potential impacts. Climate change remains a top issue of engagement with many of AEP's stakeholders. The impacts of a changing climate continue to raise questions globally, with more frequent and severe weather events, wildfires, drought, and flooding that are occurring. Within AEP's service territory, the most significant system-related impacts with a nexus to climate change are extreme weather events.

Today, AEP's transition to a clean energy economy is making good progress as the path forward begins to come into sharper focus. We are achieving carbon dioxide (CO₂) emissions reductions on pace with our goals to reduce AEP's scope 1 greenhouse gas (GHG) emissions 80% by 2030 relative to a 2005 baseline and achieve net-zero GHG emissions by 2045. Our approach to accomplishing net-zero emissions includes significant investment in renewable generation, energy storage, supporting expanded grid development, exploring emerging low- and zero-emission generation technologies, and steadily reducing emissions over time. At the same time, we will continue to transition from higher emitting fossil fuels to lower- and non-emitting resources in a responsible manner to ensure grid reliability and resilience are maintained throughout this transformation. In 2021, we

completed and released a <u>climate scenario analysis</u>, to better understand the risks and opportunities to our business from climate change.

For more information on our decarbonization efforts and how AEP is responding to the climate change issue, please refer to our Corporate Sustainability Report 2023-AEP-Sustainability-Report.pdf (aepsustainability.com).

Source Information - FERC hydro relicensing studies; AEP Corp of Engineer 404 compliance programs (wetland mitigations); AEP Avian Protection Program. Cooling water intake impacts determined from plant 316(b) studies; AEP 2022 and 2023 Corporate Sustainability Reports; AEP Climate Change Analysis Report.

Appendix 8: GRI 304-3 Habitats Protected or Restored

AEP works in partnership with various community groups, conservation organizations, and environmental agencies to preserve, restore, and enhance existing habitats. This work encompasses many activities, including the reforestation and reclamation of former mine sites, the restoration of impacted wetlands and river corridors, the protection of unique habitats, the enhancement of wildlife areas and reservoirs, the management of tree plantations to encourage wildlife, and the establishment of pollinator habitat. The following habitat protection and restoration examples are split between those required by law and those that were done on a voluntary basis. The acreage values, specified below, are current as of the end of 2022.

Required by Regulation

Wetland and Habitat Mitigations

Wetland and habitat mitigations involve setting aside habitats to replace those that were unavoidably lost due to the construction of AEP facilities. These mitigation projects have been approved by the Corps of Engineers, the U.S. Fish and Wildlife Service, and/or state environmental agencies. Over the past several years, AEP has established approximately 2,236 acres for mitigation purposes, mostly at steam electric, transmission, and hydroelectric projects (see Table below).

In 2019, we implemented a Habitat Conservation Plan (HCP) across several transmission regions for the American burying beetle, an endangered insect with habitats across several of our service territories. This multi-year HCP has allowed us to use pre-approved practices through a regional, programmatic approach to minimize impacts to the beetle and its habitat, and to encourage its recovery. The HCP covers portions of Arkansas, Oklahoma and northern Texas where AEP currently has operations or the potential for future development. As of 2022, 154 acres have been set aside to protect the beetle.

Protected Shorelines

Hydroelectric project reservoirs in western Virginia often include important resources that are of value to the local communities and need to be protected. These resources include recreational opportunities, scenic beauty, outstanding water quality, fish and wildlife habitat and wetlands. As part of the FERC requirements for three hydroelectric projects, AEP has agreed to protect 118 miles of shoreline habitat (approximately 431 acres) to provide these resources.

Enhanced Reservoirs

AEP has enhanced nearly 6,300 acres of company-managed reservoirs (see Table below). In compliance with the requirements of FERC license renewals, wildlife management plans have been negotiated at many hydroelectric projects, which require the installation and monitoring of duck boxes and nesting structures within the pools above each dam. These activities support ducks, bluebirds, purple martins, kestrels, owls, ospreys and bald eagles. Work is also done to improve the sport fishing opportunities in the reservoirs upstream of the projects.

Efforts include the construction of bush pile fish attractors in the river pools and fish stocking.

Voluntary Protections and Donations

Conservation Areas

Over 96,700 acres have been set aside as part of AEP's corporate stewardship program to protect unique habitats (see Table below). These include areas such as the Nipissing Dune Trail at the Cook Energy Information Center, a 24-acre nature preserve to protect the Kentucky silver bell, a rare tree species near the AEP Cook Coal Terminal in southern Illinois, and the eagle watch pavilion at the Flint Creek Plant in northwest Arkansas. This acreage is lower due to the sale of AEP ReCreation Land property to the Ohio Department of Natural Resources (ODNR); however, this land will still be used for conservation purposes as part of the ODNR's Appalachian Hills Wildlife Area.

In 2023, our environmental stewardship efforts at the Flint Creek Power Plant received a silver Wildlife Habitat Council (WHC) Conservation Certification. The designation recognizes the plant's habitat enhancement programs, including tallgrass prairie restoration, nesting boxes and other bird habitat improvement, pollinator garden landscapes, restoration of native plant species and environmental awareness education. The Flint Creek Power Plant has approximately 700 acres of designated as wildlife habitat and is home to the 65-acre Eagle Watch and Nature Trail, which includes a half-mile walking trail and wildlife-viewing pavilions, all open to the public. The facility is also home to a pollinator garden, prairie restoration efforts and many environmental educational events, all of which are voluntarily hosted by plant employees.

Wildlife Management Areas

Nearly 76,000 acres, including properties that have been set aside as wildlife management areas at the retired Conesville, Breed, and Poston Plants, are currently managed for the support of hunting, fishing and wildlife. Donations have also been made to state wildlife management areas in Ohio to allow for the expansion of land holdings (see Table below). More recently, thousands of acres of the former AEP ReCreation Land property have been sold to the ODNR to create the Appalachian Hills Wildlife Area. This 54,525-acre, formerly strip-mined, property has been restored and now supports many species of wildlife, including deer, rabbit, turkey, mourning dove, squirrel and grouse, which are the principal game species. The area is also becoming increasingly popular as a bird watching destination. Many bird species, some rare, are found throughout the unique grassland/brushland landscape. Largemouth bass and bluegill are the predominant species of fish in the local ponds and wetlands.

Enhanced Reservoirs

The Southwestern Electric Power Company (SWEPCO), a subsidiary of AEP, has been involved in the creation of fish habitat in two SWEPCO power plant reservoirs (Welsh and Pirkey), resulting in nearly 2,400 acres of enhanced fish habitat. This work included the installation of wood duck nesting boxes and other habitat enhancements.

Reforestation/Mine Reclamation and Forest Management

AEP's commitment to trees and forest preservation is strong. For many decades AEP has had a cooperative agreement with the ODNR, allowing citizens to use AEP's ReCreation Lands, Ohio land that was once surface mined for coal, which has been ecologically reclaimed as outdoor recreation area for the public to enjoy for use. With the electric market deregulation in Ohio and the reduction of coal mining in this area, AEP no longer has a future business need for this land. On July 17, 2018, AEP completed the sale of a portion of the land to create a new state park named in honor of Jesse Owens, turning it over to the State of Ohio. At more than 13,000 acres, the Jesse Owens State Park and Wildlife Area is now one of the State's largest parks, attracting hundreds of thousands of visitors each year for fishing, canoeing, hiking, camping and other outdoor activities. The transfer

of land to the ODNR has continued, providing long-term protection for ecologically reclaimed Ohio land that was once surface mined for coal.

AEP has a long history of supporting the establishment of tree plantations by providing and planting trees on company, government-owned, not-for-profit, and private properties. The government-owned and not-for-profit properties are "protected, restored and managed," while the private properties are considered to be "restored."

AEP has thousands of acres of forestland under forest management. The primary focus of this program is to maintain the long-term productivity of existing forest assets by following a management philosophy of sustainable forestry on property that will remain in forest cover for the foreseeable future. This is accomplished by providing guidance, direction, coordination and oversight of all company forest management activities. The forest resource is maintained in a steady state by balancing forest growth with timber harvests. The AEP Forest Management Program is committed to sustained production of renewable forest products under a multiple use management approach. Sustainable forestry means managing forests to meet the needs of the present without compromising the ability of future generations to meet their own needs by practicing a land stewardship ethic. This integrates the reforestation, management, growth, nurturing and harvesting of trees for useful products while conserving soil, air and water quality, wildlife habitat, aesthetics and recreational uses. (Chart on next page)

Habitat Protected or Restored

| Habitat Restored, | Reason for | Habitat | | |
|-------------------------------|--|---------|--|---|
| Protected or Enhanced | Protection/Restoration | Acreage | Habitat Designation/Use | Habitat characteristics |
| Required by Regulation | | | | |
| Habitat Mitigations | Corp. permits, USFWS HCP requirements | 1,821 | Stream watersheds, American burying beetle habitat | Grasslands, upland forests |
| Wetland Mitigations | Corp. permits, FERC requirements | 441 | wetland/stream mitigation | wetlands, shorelines, streams |
| NSR Conservation Areas | Consent Decree | 21,072 | conservation and recreation areas | forests, prairies, grass lands, marine wetlands and forests, lake dunes, stream and river corridors, bird habitat |
| Protected Streams | Consent Decree | 15 | conservation area | warm-water fishery |
| Protected Shorelines | FERC requirement | 431 | resource protection area | Wetlands, streams, fish and wildlife habitat |
| Enhanced Reservoirs | FERC requirement | 6,294 | enhanced reservoir, recreation | duck boxes, nesting structures, salmon fishery, vegetation control, fish habitat |
| Pollinator Habitat | Mitigations | 107 | prairie re-vegetation | Prairie and pollinator habitat |
| Voluntary Protections a | nd Donations | | | |
| Conservation Areas* | Corporate stewardship | 96,734 | enhanced habitats, wildlif refuge | ebird, forest and prairie habitat, wetlands, dunes |

| Conservation Stream | Corporate stewardship | 12 | conservation area | stream headwaters |
|-------------------------------|--|--------|---|-----------------------------------|
| Wildlife Management Areas* | Corporate stewardship | 75,918 | hunting/fishing | wildlife/forest habitat |
| Enhanced Reservoirs | Corporate stewardship | 2,398 | enhanced reservoir, recreation | fish habitat |
| Reclaimed Forests | Reforestation/mine reclamation | 78,344 | tree plantation, recreation | n wildlife/forest habitat |
| Pollinator Habitat | Corp stewardship, research, demonstrations | 262 | ROW, wind, solar or other infrastructure revegetation | Prairie and pollinator habitat |

^{*}Conservation Area acreage significantly decreased due to the sale of ReCreation Land property to the Ohio Department of Natural Resources. Subsequently, the Wildlife Management Area acreage increased significantly (~43,000 acres).

*Source Information - AEP ReCreation Land records; AEP report, "Beyond Environmental Compliance," AEP System Environmental Performance reports; WERS staff records; AEP Wildlife Habitat Council Certification records; AEP 2021 Corporate Accountability and 2022-2023 Corporate Sustainability Reports.

Appendix 9: <u>GRI 304-4 IUCN Red List Species and National Conservation List Species</u> <u>with Habitats in Areas Affected by Operations</u>

In lieu of the IUCN Red List, AEP has created a list of federally threatened and endangered species that may be present near company facilities. A report provided by NatureServe (2015) was used as the initial basis for this response. This report provides a summary of priority, at-risk species in proximity to power plants and transmission lines managed by AEP.

"At-risk" species are defined as those that are either federally listed, are candidate, proposed or petitioned for listing under the U.S. Endangered Species Act (ESA), and/or are globally ranked by NatureServe as Critically Imperiled (G1/T1) or Imperiled (G2/T2). The NatureServe analysis used Platt's spatial data of power plants and transmission lines (>69kV) and identified species within three miles of the company's electric power infrastructure.

AEP also conducts its own analyses on the occurrence of protected species on a project-specific and companywide basis. For example, AEP now notes the occurrence of two additional species within its service territory that have both been recently designated for listing (Monarch butterfly), or possible listing (American bumble bee). Due to the acquisition of a wind farm in Hawaii, four more species (Blackburn's sphinx moth, Hawaiian petrel, Hawaiian goose, and the Hawaiian hoary bat), which are all endangered and the subject of an HCP, have been noted by AEP (note, this facility is in the process of being sold, therefore, these species will not be included in future responses). Excluding state-listed species, a total of 116 endangered, threatened, petitioned or candidate species are likely to be present within a 3-mile buffer of an AEP power plant or transmission line (see Table below).

| Taxonomic Group | Number of Species |
|--------------------------|-------------------|
| Freshwater mussels | 37 |
| Fish | 13 |
| Bats | 7 |
| Birds | 12 |
| Mammals (excluding bats) | 4 |
| Flowering plants | 23 |

| Insects | 9 |
|-------------------------|-----|
| Reptiles | 7 |
| Snails | 1 |
| Crustacea | 3 |
| Total number of species | 116 |

AEP continues to implement a Habitat Conservation Plan (HCP) for the American Burying Beetle that was finalized in 2019. This beetle was downlisted from endangered to threatened in 2020. The HCP is a mechanism by which AEP can comply with the ESA. The HCP deals with potential impacts from our transmission and distribution operations, maintenance, and construction activities over the next 30 years. The federal permit associated with the HCP will help AEP continue to operate efficiently to provide safe and reliable electricity to meet the energy needs of our customers, while assisting in the conservation of the ABB and its habitat.

AEP is also working with USFWS on a 30-year system-wide, programmatic HCP dealing with ten other species potentially affected by the Company's transmission construction activities, including the federally endangered Indiana bat, whooping crane, red-cockaded woodpecker, golden-cheeked warbler, eastern massasauga rattlesnake, Mitchell's satyr butterfly, and rusty patched bumble bee. This HCP is currently in the drafting stage and is anticipated to bring tangible benefits to the covered bat, bird, and other terrestrial species in all eleven states in which AEP traditionally operates.

In August 2014, the USFWS received a petition to list the monarch butterfly under the ESA due to its notable decline in recent years. After finding it appropriate to review whether the monarch butterfly needs protection, the Service issued a "warranted, but precluded" decision, which means that the butterfly meets the definition of a threatened or endangered species, but that the agency lacks the resources to take further action to list the species. During the summer, monarchs are found throughout the United States, particularly in areas where milkweed, their host plant, is available. Each year, monarchs undertake a multi-generational migration of thousands of miles to and from overwintering and breeding areas. These areas significantly overlap AEP's generation and transmission network.

Of the seven insect species within AEP's operating territories that are listed as a candidate, threatened, or endangered species, six are considered to be a pollinator species or species which help move pollen between flowers. Pollinators provide vital support to our natural ecosystems, including food production. At AEP, we are taking multiple measures to protect pollinators and promote their well-being. This includes participating in the Electric Power Research Institute's Power in Pollinators Program to research ways that electric utilities can support pollinator habitats and raise public awareness of their importance to society.

We also work to raise awareness about the importance of pollinators to our employees and communities. Each year, we organize an annual Pollinator Week in concert with peer utilities across the country. Through social media and other interactive communications, we share information about the role of pollinators in plant fertilization and AEP's efforts to facilitate pollinator population growth through vegetation management.

Source Information – Nature Serve. 2015. American Electric Power: Species Prioritization Brief. Prepared by NatureServe for the Electric Power Research Institute, April 14, 2015; Environmental Law Institute, et al. 2011. A practitioner's handbook: Optimizing conservation and improving mitigation through the use of progressive approaches. Presented by Cambridge Systematics to the National Cooperative Highway Research Program Project 25-25, Task 67; Brown, J.W. 2006. "Eco-Logical: An ecosystem approach to developing infrastructure projects." Cambridge, Massachusetts: U.S. Department of Transportation; AEP 2023 Corporate Sustainability Report.

Appendix 10: GRI 401-1 New Employee Hires and Employee Turnover

Diversity, Equity & Inclusion at AEP

AEP is committed to cultivating a diverse, equitable and inclusive work environment that supports the development and advancement of all. We foster an inclusive workplace that celebrates and values all forms of diversity including culture, background and diversity of thought while actively working to eliminate unconscious biases. In addition, we believe our workforce should generally reflect the diversity of our customers and the communities we serve so that we may better understand how to tailor our services to meet their expectations.

Diversity, equity and inclusion (DEI) is a strategic priority for AEP. We established four key principles to guide our efforts, including setting objectives to increase the inclusion and advancement of underrepresented groups, including gender, gender identity, racial and ethnic minorities and differently abled; establishing leadership accountability around DEI outcomes; building and maintaining a workforce that reflects the communities we serve; and, supporting the communities we serve so they will prosper. Our DEI progress is tied to enterprise, business unit and operating company annual incentive compensation objectives, which is measured through our annual employee culture survey.

DEI Strategic Priorities

| Principle | Priority | Objectives |
|----------------------|--|--|
| Leadership | Business Unit Objectives & Metrics | Establish leadership accountability around DEI outcomes • Set leader DEI targets for representation, talent development, learning and succession • Implement DEI leader accountability tool to track progress • Increase communication across the enterprise about DEI progress |
| Diverse Workforce | Talent Retention & Recruitment | Build and maintain a workforce that reflects the communities we serve Increase the number of leaders from underrepresented groups within the enterprise and within successor pools |
| Inclusion | Employee Engagement | Promote an inclusive culture where all employees can thrive Increase DEI engagement through programming, mentoring and development Measure ERG participation and effectiveness |
| Community | Community Visibility | Support the communities we serve so they will prosper Increase volunteerism and amplify community impact stories across service territories Increase spend with small and diverse businesses within our home office and operating company communities |

In addition, the Human Resources Committee of the Board of Directors provides oversight of our compensation and human resources policies and practices, including an annual review of our diversity, equity and inclusion strategy, results of our culture survey, pay equity and compliance with equal opportunity laws. We also monitor progress through our support and participation in a number of external partnerships and DEI commitments, including:

- Paradigm for Parity®
- CEO Action for Diversity & Inclusion™ pledge
- Columbus Commitment: Achieving Pay Equity
- <u>City of Tulsa's Pay Equity Pledge in Oklahoma</u>

- Take the Pledge for Action | NAM
- Business Roundtable's Statement on the Purpose of a Corporation
- Edison Electric Institute (EEI) Advancing Racial Justice, Diversity, Equity, and Inclusion

Building a culture where employees of all backgrounds feel welcome is a priority for AEP. In 2022, leaders and employees across the company worked together to help AEP achieve key DEI goals.

AEP DEI Strategy in Action

- Inclusion, Diversity, Equity & Accessibility Summit AEP furthered DEI learnings though its first Inclusion, Diversity, Equity and Accessibility (I.D.E.A.) Summit in 2022.
- **Gallup Pulse Survey** To learn more about employee sentiment regarding AEP's DEI efforts and workplace equity, AEP launched the company's first Pulse Survey in partnership with Gallup.
- **DEI Advisory Council** AEP relaunched its DEI Advisory Council, which consists of decision-makers from across the company who own AEP's DEI strategy.
- **Pay Equity Study** AEP analyzes pay variances for female and minority employees to ensure equal and fair employee compensation, regardless of race or gender.
- Affirmative Action Program In 2022, AEP's Human Resources team developed 93 affirmative action plans for all AEP sites with more than 50 employees to improve minority and women representation across all areas of our business.
- **Employee Resource Groups** AEP's eight ERGs reflect the diverse makeup of our workforce and provide valuable insight into the diverse communities we serve.

Diversity, Equity & Inclusion Metrics

At AEP, we understand the importance of providing clear, accurate and consistent data and information in a timely manner. AEP's ESG Data Center reflects our commitment to transparency by proactively sharing over 250 operational, financial, environmental, social and governance data points. In addition, AEP produces several supplemental reports, including; GRI, SASB and TCFD; discloses material corporate policies; and additional financial disclosures. This demonstrates that we are listening to our stakeholders and addressing issues that are most relevant for our business. Data below reflects year-end 2022. To learn more, please visit <u>AEP's 2023</u> Corporate Sustainability Report.

| Hires by Employee Category as a Percent of Total Hires - 2022 | | | | |
|--|------------|-------|--|--|
| Category | # of Hires | % | | |
| Female | 490 | 25.5% | | |
| Male | 1,429 | 74.5% | | |
| Total | 1,919 | | | |
| Native American or Alaska Native | 45 | 2.3% | | |
| Asian | 89 | 4.6% | | |
| Black or African American | 135 | 7.0% | | |
| Hispanic or Latino | 189 | 9.8% | | |
| Native Hawaiian or Pacific Islander | 3 | 0.2% | | |
| Two or More Races | 48 | 2.5% | | |
| White | 1,377 | 71.8% | | |
| Hiring Rate Calculation Example: Female hiring rate = female hires/total new hires | | | | |

| Opportunities by Employee Category as a Percent of Total Opportunities - 2022 | | | |
|--|--------------------|-------|--|
| Category | # of Opportunities | % | |
| Female | 363 | 24.5% | |
| Male | 1,119 | 75.5% | |
| Total | 1,482 | | |
| Native American or Alaska Native | 24 | 1.6% | |
| Asian | 28 | 1.9% | |
| Black or African American | 100 | 6.7% | |
| Hispanic or Latino | 125 | 8.4% | |
| Native Hawaiian or Pacific Islander | 2 | 0.1% | |
| Two or More Races | 31 | 2.1% | |
| White | 1,163 | 78.5% | |
| Opportunity Rate Calculation Example: Female opportunity rate = female opportunities/total new opportunities | | | |

| Turnover by Employee Category as a Percent of Total Turnover - 2022 | | | |
|--|----------------|-------|--|
| Category | # of Turnovers | % | |
| Female | 372 | 22.6% | |
| Male | 1,273 | 77.4% | |
| Total | 1,645 | | |
| Native American or Alaska Native | 24 | 1.5% | |
| Asian | 45 | 2.7% | |
| Black or African American | 142 | 8.6% | |
| Hispanic or Latino | 108 | 6.6% | |
| Native Hawaiian or Pacific Islander | 0 | 0.0% | |
| Two or More Races | 35 | 2.1% | |
| White | 1,280 | 77.8% | |
| Turnover Rate Calculation Example: Female turnover rate = female turnover/total turnover | | | |

| Employee Retention by Category as a Percent of Total Employees by Category - 2022 | | | | |
|---|----------------------------|-------------------------|--------|--|
| Category | # of Retained Employees | Total # of Employees | % | |
| Female | 2,981 | 3,353 | 88.9% | |
| Male | 11,911 | 13,184 | 90.3% | |
| Total | 14,891 | 16,537 | 90.0% | |
| Native American or Alaska Native | 256 | 280 | 91.4% | |
| Asian | 366 | 411 | 89.1% | |
| Black or African American | 796 | 938 | 84.9% | |
| Hispanic or Latino | 1,345 | 1,453 | 92.6% | |
| Native Hawaiian or Pacific Islander | 9 | 9 | 100.0% | |
| Two or More Races | 231 | 266 | 86.8% | |
| White | 11,807 | 13,087 | 90.2% | |

Appendix 11: GRI 401-3 Number and retention rates of employees entitled to, that took, and that returned to work from parental leave

| Metric | Male | Female |
|---|--------|--------|
| Report the number of employees by gender that were entitled to parental leave. | 13,300 | 3,349 |
| Report the number of employees by gender that took parental leave. | 504 | 74 |
| Report the number of employees who returned to work after parental leave ended, by gender. | | 71 |
| Report the number of employees who returned to work after parental leave ended who were still employed 12 months after their return to work by gender. *Represents parental leaves occurring in 2021 accounting for a full year of return-to-work post leave | 489 | 56 |

| Return To Work Rate | | | |
|---------------------|----------------|--|--|
| Male: 100% | Female: 96% | This rate was determined by dividing the total number of employees who had returned to work by the total number of employees who had taken parental leave. | |

| Retention Rate | | | |
|----------------|---------|--|--|
| Male: | Female: | This rate was determined by taking the number of parental leaves that occurred during 2021 (523 males, 84 females) and dividing that number by | |
| 93% | 85% | the number of employees still employed at AEP one year post leave (489 males, 71 females). | |

^{*}Effective 4/1/23 the AEP Parental Leave Program was changed from 2 weeks of leave to the following benefit:

The Parental Leave Program offers six weeks (240 hours) of paid time off within a "rolling" 12-month period (approximately one year) to eligible fathers, mothers, domestic partners, and adoptive parents who wish to take time off to care for a newborn or newly adopted child or provide support for their family following birth or adoption. While on paid parental leave, employees will receive 100% of their pay, up to a maximum of six weeks (240 hours). Paid parental leave is limited to once every rolling 12 months. FMLA will run concurrent with the use of paid parental leave.

Full-time employees actively at work at the time of birth/adoption, and at the time leave is requested and taken, are eligible for paid parental leave. If the birthing parent is an AEP employee, time off in connection with the birth of the child is covered under both Paid Maternity Leave and Paid Parental Leave. Paid Parental Leave is a separate benefit that may be used in addition to Paid Maternity Leave, subject to the guidelines below.

Paid Parental Leave is automatically approved if taken within two-weeks post-birth (or conclusion of Paid Maternity Leave) and if taken in a single block of time. Intermittent leave may be approved but must be mutually agreed upon by the supervisor and the employee and must be documented on the Parental Leave Documentation form. Intermittent leave must be taken in increments of no less than one full scheduled workday. Barring a mutually agreed upon intermittent leave arrangement, any leave not taken within eight

weeks post-birth (or conclusion of Paid Maternity Leave) will be forfeited. If Paid Parental Leave is forfeited, unpaid FMLA may still apply.

Appendix 12: <u>GRI 405-2 Ratio of Basic Salary and Remuneration of Women to Men and Minority to Non-Minority</u>

Basic Salary and Remuneration of Women to Men

| Employee Category | Female Avg. Salary | Male Avg. Salary | Female/ Male % Average Salary | Female Average Remuneration | Male Average Remuneration | Female/Male % Average Remuneration |
|--------------------------------------|-----------------------|---------------------|----------------------------------|--------------------------------|------------------------------|--|
| Executive/Sr Level Officials | \$281,303 | \$279,709 | 100.57% | \$546,664 | \$656,793 | 83.23% |
| First/Midlevel Officials | \$133,701 | \$130,367 | 102.56% | \$166,125 | \$167,244 | 99.33% |
| Professional | \$91,464 | \$103,257 | 88.58% | \$101,921 | \$118,472 | 86.03% |
| Technicians | \$73,438 | \$81,614 | 89.98% | \$86,176 | \$101,867 | 84.60% |
| Administrative Support Workers | \$49,733 | \$46,923 | 105.99% | \$54,994 | \$51,663 | 106.45% |
| Craft Workers | \$77,993 | \$89,491 | 87.15% | \$98,202 | \$119,324 | 82.30% |
| Operatives | \$58,403 | \$63,369 | 92.16% | \$64,781 | \$75,506 | 85.80% |
| Laborers and Helpers | \$50,666 | \$49,599 | 102.15% | \$50,666 | \$52,759 | 96.03% |
| Service Workers | \$49,366 | \$50,666 | 97.44% | \$53,297 | \$56,217 | 94.81% |

Basic Salary and Remuneration of Minority to non-minority Employees

| Employee Category | Minority Avg. Salary | Non-minority Avg. Salary | Minority/non- minority % | Minority Average Remuneration | Non-minority Average | Minority/non- minority % Average Remuneration |
|--------------------------------------|-------------------------|-----------------------------|-----------------------------|----------------------------------|-------------------------|---|
| Executive/Sr Level Officials | \$264,715 | \$282,367 | Average Salary 93.75% | \$491,311 | \$650,936 | 75.48% |
| First/Midlevel Officials | \$127,608 | \$131,503 | 97.04% | \$157,994 | \$168,520 | 93.75% |
| Professional | \$96,959 | \$100,712 | 96.27% | \$108,396 | \$115,246 | 94.06% |
| Technicians | \$75,968 | \$82,100 | 92.53% | \$92,049 | \$102,562 | 89.75% |
| Administrative Support Workers | \$48,046 | \$49,904 | 96.28% | \$53,241 | \$55,070 | 96.68% |
| Craft Workers | \$88,932 | \$89,253 | 99.64% | \$116,545 | \$119,300 | 97.69% |
| Operatives | \$62,957 | \$63,229 | 99.57% | \$72,792 | \$75,915 | 95.89% |
| Laborers and Helpers | \$45,843 | \$49,893 | 91.88% | \$48,877 | \$52,744 | 92.67% |
| Service Workers | \$50,666 | \$49,799 | 101.74% | \$55,566 | \$54,343 | 102.25% |

Appendix 13: GRI 406-1 Incidents of Discrimination and Corrective Actions Taken

2023 Response:

Disability - 8

Age – 1

Race - 1

Gender – 1

National Origin – 2

Retaliation – 6

Religion - 0

In 2022 AEP had a total of 7 discrimination cases filed with state agencies (EEOC) and 5 cases filed with the courts for a total of 12.

Appendix 14: GRI EU11 Average Generation Efficiency

By State:

| State | 2022 Average Generation Efficiency (%) | | | | | | |
|-------|--|-------|---------|-----------|--|--|--|
| State | Coal | Gas | Nuclear | All Fuels | | | |
| AR | 35.0% | 28.7% | | 34.7% | | | |
| IN | 32.0% | | | 32.0% | | | |
| KY | | 32.9% | | 32.9% | | | |
| LA | | 45.4% | | 45.4% | | | |
| MI | | | 33.1% | 33.1% | | | |
| ОН | | 49.8% | | 49.8% | | | |
| ОК | 32.5% | 33.3% | | 33.0% | | | |
| TX | 30.2% | 31.0% | | 30.3% | | | |
| VA | | 27.7% | | 27.7% | | | |
| WV | 32.7% | 27.9% | | 32.6% | | | |

By Operating Company:

| Operating | 2022 Average Generation Efficiency (%) | | | | | |
|-----------|--|-------|---------|-----------|--|--|
| Company | Coal | Gas | Nuclear | All Fuels | | |
| APCO | 32.7% | 46.3% | | 35.2% | | |
| I&M | 32.0% | | 33.1% | 32.8% | | |
| KPCO | | 32.9% | | 32.9% | | |
| PSO | 32.5% | 33.3% | | 33.0% | | |
| SWEPCO | 32.2% | 39.% | | 33.9% | | |

Generation Efficiency Data Notes:

^{*} Charges identified above may be the result of a single case with multiple charges (ex. A single individual may have opened a case with both disability and retaliation charges)

^{1.} Figures include AEP-operated plants only.

- 2. Figures are based on net generation and measured fuel usage.
- 3. Figures for coal also include some energy from secondary startup fuel (oil or gas).
- 4. The average generation figures listed are based on metered energy output (generator) and metered energy input (fuel consumption and heating value for fossil units; reactor calorific heat for nuclear units). The instruments used for these measurements are maintained and calibrated. We do not have a specific uncertainty value available.

Appendix 15: GRI EU12 Total Distribution and Transmission Losses

Losses and energy unaccounted for at the jurisdiction, state and company level are provided. These losses reflect what occurred in 2022. No estimate of technical/non-technical losses have been developed. (Chart on next page)

| | Sales (GWh) | Energy Requirements (GWh) | Losses (GWh) | Loss Percentage | | | |
|--------------------|-------------|---------------------------------|--------------|-----------------|--|--|--|
| Jurisdiction Level | | | | | | | |
| APCo Virginia | 16,139 | 17,333 | 1,194 | 6.9% | | | |
| APCo West Virginia | 11,890 | 12,821 | 931 | 7.3% | | | |
| I&M Indiana | 17,751 | 19,181 | 1,430 | 7.5% | | | |
| I&M Michigan | 2,954 | 3,247 | 293 | 9.0% | | | |
| Kingsport Power | 1,867 | 1,931 | 64 | 3.3% | | | |
| Kentucky Power | 5,470 | 5,910 | 441 | 7.5% | | | |
| Ohio Power | 44,651 | 47,115 | 2,465 | 5.2% | | | |
| PSO | 19,150 | 20,321 | 1,171 | 5.8% | | | |
| SWEPCO-Arkansas | 4,676 | 4,852 | 175 | 3.6% | | | |
| SWEPCO-Louisiana | 6,669 | 7,160 | 491 | 6.9% | | | |
| SWEPCO-Texas | 8,446 | 8,896 | 450 | 5.1% | | | |
| тсс | 29,383 | 30,972 | 1,589 | 5.1% | | | |
| TNC | 7,091 | 7,617 | 526 | 6.9% | | | |
| Wheeling Power | 4,824 | 4,952 | 128 | 2.6% | | | |
| AEP Total | 180,960 | 192,309 | 11,348 | 5.9% | | | |
| State Level | | | | | | | |
| Arkansas | 4,676 | 4,852 | 175 | 3.6% | | | |
| Indiana | 17,751 | 19,181 | 1,430 | 7.5% | | | |
| Kentucky | 5,470 | 5,910 | 441 | 7.5% | | | |
| Louisiana | 6,669 | 7,160 | 491 | 6.9% | | | |
| Michigan | 2,954 | 3,247 | 293 | 9.0% | | | |
| Ohio | 44,651 | 47,115 | 2,465 | 5.2% | | | |
| Oklahoma | 19,150 | 20,321 | 1,171 | 5.8% | | | |
| Tennessee | 1,867 | 1,931 | 64 | 3.3% | | | |
| Texas | 44,920 | 47,485 | 2,565 | 5.4% | | | |
| Virginia | 16,139 | 17,333 | 1,194 | 6.9% | | | |
| West Virginia | 16,714 | 17,773 | 1,059 | 6.0% | | | |
| AEP Total | 180,960 | 192,309 | 11,348 | 5.9% | | | |

| Company | | | | | | |
|-------------------------------------|---------|---------|--------|------|--|--|
| AEP Ohio | 44,651 | 47,115 | 2,465 | 5.2% | | |
| AEP Texas | 36,474 | 38,589 | 2,115 | 5.5% | | |
| Appalachian Power Company | 29,960 | 32,085 | 2,124 | 6.6% | | |
| Indiana Michigan Power Company | 20,705 | 22,428 | 1,723 | 7.7% | | |
| Kentucky Power Company | 5,470 | 5,910 | 441 | 7.5% | | |
| Kingsport Power Company* | 1,867 | 1,931 | 64 | 3.3% | | |
| Public Service Company of Oklahoma | 19,150 | 20,321 | 1,171 | 5.8% | | |
| Southwestern Electric Power Company | 19,792 | 20,908 | 1,117 | 5.3% | | |
| Wheeling Power Company | 4,824 | 4,952 | 128 | 2.6% | | |
| AEP Total | 181,024 | 192,309 | 11,284 | 5.9% | | |

^{*}Note: Kingsport Power included APCo total.

Appendix 16: GRI EU 22 Population Displacement and Compensation

| Company | Closed Transactions in 2022 | Number of People Displaced in 2022 |
|---|-----------------------------------|---------------------------------------|
| AEP Indiana Michigan Transmission Company, Inc. | 1 | 2 |
| AEP Ohio Transmission Company, Inc. | 8 | 0 |
| AEP Oklahoma Transmission Company, Inc. | 1 | 0 |
| AEP Texas Central Company | 4 | 0 |
| AEP Texas Central Company | 2 | 0 |
| AEP Texas North Company | 5 | 0 |
| AEP Texas North Company | 6 | 0 |
| AEP West Virginia Transmission Company, Inc. | 2 | 8 |
| Appalachian Power Company | 9 | 0 |
| Appalachian Power Company | 3 | 0 |
| Electric Transmission Texas, LLC | 4 | 0 |
| Indiana Michigan Power Company | 8 | 10 |
| Indiana Michigan Power Company | 6 | 0 |
| Kentucky Power Company | 1 | 0 |
| Ohio Power Company | 5 | 6 |
| Ohio Power Company | 7 | 1 |
| Public Service of Oklahoma | 2 | 0 |
| Public Service of Oklahoma | 6 | 0 |
| Public Service of Oklahoma | 0 | 0 |
| Public Service of Oklahoma | 1 | 0 |
| Southwestern Electric Power Company | 6 | 0 |
| Southwestern Electric Power Company | 0 | 0 |

| Southwestern Electric Power Company | 10 | 0 |
|--|-----|----|
| Southwestern Electric Power Company-TX | 1 | 0 |
| Southwestern Electric Power Wind | 6 | 0 |
| AEP Total | 104 | 27 |

When expanding or creating new generation or transmission facilities, AEP finds it necessary to acquire property, the company seeks to ensure that no economic displacement occurs. If properties are purchased for company use, AEP endeavors to enter into purchase agreements that compensate property owners in a fashion that precludes economic displacement.

We consider a person/people displaced once the purchase transaction has closed and the property is in AEP's name. In many cases, AEP continues to allow the property owner to continue living on or use the premises (with a lease agreement) up to the date we begin utilizing the site. Nevertheless, we consider the landowner/family displaced as of the date the property changes hands.

Appendix 17: EU-MA EU-DMA - Aspect: Provision of Information

AEP utilizes multiple communication channels to address the needs of all customer classes. For example, AEP provides a toll free TDD (Telecommunications Device for the Deaf) service that is available 24/7 for hearing impaired. All customers can access their AEP operating company website to perform a variety of functions: view bill, sign up for paperless billing, account balance information, payment and usage history, start/stop service, update phone number, mailing address, report power outages and make payments on their American Electric Power accounts. AEP allows for multiple payment options. Customers take advantage of our third-party vendors offering translation in a variety of languages. AEP also prints Braille bills for the visually impaired. The monthly customer bill messaging and inserts notify customers of many energy efficiency programs and other products and services.

- Customers can communicate with AEP via online, social media, IVR, phone, email, mail, and fax
- A TDD message is displayed on bills.
- All websites give access to the above-stated functions.
- Customers can make payments by phone, mail, at authorized payment stations, electronically through their financial institution, their operating company website or by participating in a checkless payment plan.
- Our third-party vendor, Language Select, translates bills in a variety of languages. Braille bills are processed through a vendor The League of the Blind and Disabled.
- The Regulatory, Marketing, Energy Efficiency Programs and Corporate Communications groups submit bill messages and inserts.